

OS&E EXPERT

# RIKAN

FACT

300

employees.



Riaz Khimani

Riaz Khimani, Rikan managing director reveals an increased focus on sustainability

**WHEN WAS YOUR COMPANY ESTABLISHED?**

Rikan was established in Dubai in 1996, although the parent company has been in the business since 1981 exporting to hotels from India.

**HOW MANY PEOPLE ARE EMPLOYED BY YOUR COMPANY?**

300 in our manufacturing units in India and 17 in Dubai.

**WHAT IS YOUR COMPANY VISION?**

Rikan has always worked towards establishing itself as the most reliable brand, providing excellent quality products on time and backed with the best service in the industry. We are already the most reliable brand in our range of products in this region but we plan to be the best brand not just in terms of product quality but also the best company to deal with in terms of understanding the clients' needs and keeping up with their expectations.

**WHAT ARE YOUR CORE PRODUCTS AND SERVICES FOR THE HOSPITALITY INDUSTRY?**

Our core products are leather, metal and resin accessories and OS&E supplies for rooms and F&B. Leather items include folders and accessories that are used in the rooms and exclusively designed menu holders, placemats etc., for restaurants.

A very extensive range of metal accessories includes everything from amenity trays, soap dishes, and flower vases to ashtrays for rooms. A large range of hollowware and buffet display and service items for banqueting and F&B areas has been the new jewel in our crown over the last four years.

**WHAT NEW PRODUCTS HAVE YOU LAUNCHED RECENTLY?**

For rooms, we have introduced an extensive range of bathroom accessories in resin with two new designs being added every year. This has provided a cheaper yet more user friendly option to the hotelier than the popular stainless steel or brass options. For F&B, we have introduced a wide range of innovative service bowls and platters in hammered stainless steel and in banqueting we have introduced a number of new buffet display risers, elevations and stands.

**WHAT OTHER NEWS IS THERE FROM YOUR COMPANY THIS YEAR?**

We now are an ISO 9001-2008 company. This year we have taken our responsibility towards the environment one step further with the successful implementation of various green initiatives in our manufacturing set up. We have also formed a CSR fund, Rikan Cares, whereby a share of our profits will be donated towards medical care and education of children across various countries in partnership with some well-known organisations.

**WHAT DO YOU OFFER HOTELS ABOVE AND BEYOND EXPECTATION?**

We can provide guidance to clients on the user friendliness, advantages and feasibility of certain materials in specific user conditions. Additionally, as a part of our customer service policy we assure the hotels who purchase items in our stock range of bathroom accessories, that they can have these products available to be purchased in any required quantity from us over the coming four years.

“ We have formed a CSR fund, Rikan Cares, whereby a share of our profits will be donated towards medical care and education of children and across various countries”



Menu holder by Rikan.

Bathroom set from Rikan.



Buffetware option.



**DID YOU KNOW?**

Rikan is now an ISO 9001-2008 certified company.

Tel: +9714 3252500 • Email: riaz@rikan.ae • Web: www.rikanadubai.com